

# Technology Survival Quick Guide

## Contact List

### PC Help

[pchelp@tncc.vccs.edu](mailto:pchelp@tncc.vccs.edu)

Contact PC Help when you need help with

- Software Installation
- Hardware Installation
- Computer Classroom Maintenance
- General PC/Networking Questions

#### Roman Alekseyev

[alekseyevr@tncc.vccs.edu](mailto:alekseyevr@tncc.vccs.edu)

Wythe Hall, Room 242

Voice – 825-2968

#### Bob Gordick

[gordickb@tncc.vccs.edu](mailto:gordickb@tncc.vccs.edu)

Wythe Hall, Room 241

Voice – 825-2967

#### Eric Murphy

[mruphye@tncc.vccs.edu](mailto:mruphye@tncc.vccs.edu)

Williamsburg Campus

Room W182

Voice - 253-4300

### Audio Visual

Contact Audio Visual when you need help with

- Audio Visual Production
- Graphics Production
- AV Equipment Distribution/Setup
- AV Equipment Training
- AV Equipment Failure
- \*Macintosh

#### \*Barbara Dorr

Graphics

[dorrb@tncc.vccs.edu](mailto:dorrb@tncc.vccs.edu)

Templin Hall, Room 839

Voice – 825-2897

#### Thurman London

Equipment

[londont@tncc.vccs.edu](mailto:londont@tncc.vccs.edu)

Templin Hall, Room 838

Voice – 825-2806

#### Marlene Waters

Audio/Visual Production

[watersm@tncc.vccs.edu](mailto:watersm@tncc.vccs.edu)

Templin Hall, Room 826

Voice – 825-2883

### Learning Resources

Contact Learning Resources when you need help with

- Academic Computing Lab
- College Math Center
- College Writing Center
- Library Services
- Instructors can schedule for their students
  - \*Library Orientation
  - \*\*Blackboard Orientation
- Tutorial Learning Center
- Make-Up, Tele-course and Internet Course Testing

#### \*\*Willie Dolby

[dolbyw@tncc.vccs.edu](mailto:dolbyw@tncc.vccs.edu)

Academic Computer Lab

Wythe Hall, Room 255

Voice – 825-2993

#### \*Barbara Gibson

[gibsonb@tncc.vccs.edu](mailto:gibsonb@tncc.vccs.edu)

Library Services

Wythe Hall, Room 228

Voice – 825-2878

#### Susan Graves

[graves@tncc.vccs.edu](mailto:graves@tncc.vccs.edu)

Tutorial Learning Center

Wythe Hall, Room 253

Voice – 825-2804

#### Michele Ross

[rossm@tncc.vccs.edu](mailto:rossm@tncc.vccs.edu)

Make-Up, Tele-course and

Internet Course Testing

Wythe Hall, Room 254

Voice – 825-3540

#### Mary Smith

[smithm@tncc.vccs.edu](mailto:smithm@tncc.vccs.edu)

Writing Center

Wythe Hall, Room 254

Voice – 825-2940

#### Randall Stowe, Jr

[stower@tncc.vccs.edu](mailto:stower@tncc.vccs.edu)

Math Lab

Wythe Hall, Room 254

Voice – 825-2884

**SIS Help**  
**(Student Information Systems)**  
[sishelp@tncc.vccs.edu](mailto:sishelp@tncc.vccs.edu)

Contact SIShelp when you need help with

- PeopleSoft

SIShelp

[sishelp@tncc.vccs.edu](mailto:sishelp@tncc.vccs.edu)

Voice – 825-2709

#### Alexander Greene

[greenea@tncc.vccs.edu](mailto:greenea@tncc.vccs.edu)

Manager of Administrative

Computing Services

Wythe Hall, Room 239B

Voice – 825-2941

### Division Offices

Contact Division when you need help with

- Establishing an E-Mail Account
- Distance Learning Handbooks

#### Debra Belcher

[belcherd@tncc.vccs.edu](mailto:belcherd@tncc.vccs.edu)

Natural, Health and Social

Sciences (NHSS)

Hastings Hall, Room 329

Voice – 825-3670

#### Pam Woods

[woodsp@tncc.vccs.edu](mailto:woodsp@tncc.vccs.edu)

Business and Public Services

(BPS)

Diggs Hall, Room 122

Voice – 825-2900

#### Louise Buller

[bullerl@tncc.vccs.edu](mailto:bullerl@tncc.vccs.edu)

Mathematics and Engineering

Technologies (MET)

Hastings Hall, Room 321

Voice – 825-2898

#### Ruth Pitts

[pittsr@tncc.vccs.edu](mailto:pittsr@tncc.vccs.edu)

Communication and Humanities

(CH)

Templin Hall, Room 857

Voice – 825-2799

### Instructional Design Center

<http://tncc.vccs.edu/faculty/smith>

Contact Instructional Design Center when you need help with

- Blackboard
- Distance Learning
- Course Websites
- Technology Training
- Instructional Design
- Software Questions

Or

**When you don't know who to call about technology!**

#### Ruth Smith

[smithru@tncc.vccs.edu](mailto:smithru@tncc.vccs.edu)

Diggs Hall, Room 159

Voice – 825-2807

**WHOM DO YOU CALL FIRST?**

